ᖃᐅᑕᒫᑦ ᐊᐱᖅᑯᑎᐅᒐᔪᑦᑐᑦ ᐊᐱᖅᑯᑏᑦ:
ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ
ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ
ᐱᓕᕆᐊᑦᓴᖅ

1. **ᓱᓇᐅᒻᒪᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓄᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ (CIPP) ᐱᓕᕆᐊᑦᓴᖅ?**

ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑏ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ (CIPP) ᐱᓕᕆᐊᑦᓴᖅ ᓴᓇᔭᐅᓯᒪᔪᖅ ᑮᓇᐅᔭᓕᐅᖅᑏᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓖᑦ ᐱᔨᑦᓯᕋᖅᑕᐅᔪᑦ (ᒐᕙᒪᓕᕆᔩᑦ, ᐊᐋᒻᒪᓚᐃᑦ, ᓇᖕᒥᓂᖃᖅᑏᑦ) ᐆᒻᒪᖅᑯᑎᓕᐅᖃᑦᑕᖁᔭᐅᓗᑎᒃ ᐊᑐᕐᓗᑎᒃ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔾᔪᑎᓂᑦ ᐊᒻᒪ ᓂᐅᕐᕈᑎᒋᕙᓪᓗᒋᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓄᑦ. ᓱᕐᓗ, ᓄᓇᓕᓐᓂ ᐊᓐᓂᑭᑦᑐᓛᕐᕕᑦ ᐅᕝᕙᓘᓐᓃᑦ ᑯᐊᐸᐃᑦ ᓂᐅᕕᕐᕕᑦ ᐋᖅᑭᑦᓱᐃᔪᓐᓇᖅᑐᑦ ᓯᕿᓂᕐᒥᑦ ᐆᒻᒪᖅᑯᑎᑖᕈᑎᓂᑦ ᓵᓗᕿᓂᑦ ᐊᒻᒪ ᓴᓗᒪᔪᒥᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᖅᐸᓪᓗᑎᒃ ᓄᓇᓕᒻᒥᓄᑦ.

2. **ᑭᒃᑯᑦ ᐱᔪᓐᓇᖅᐸᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᖅ?**

ᑮᓇᐅᔭᓕᐅᖅᑏᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓖᑦ ᐱᔨᑦᓯᕋᖅᑕᐅᔪᑦ (ᒐᕙᒪᓕᕆᔩᑦ, ᐊᐋᒻᒪᓚᐃᑦ, ᓇᖕᒥᓂᖃᖅᑏᑦ) ᐱᔪᓐᓇᖅᑐᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓄᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ. ᑐᑦᓯᕋᐅᑎᓕᐊᖑᓯᒪᔪᑦ ᐱᓕᕆᐊᖑᕙᓐᓂᐊᖅᑐᑦ ᖃᐃᑕᐅᖅᑳᑐᐃᓐᓇᖅᑐᑦ ᑲᒪᒋᔭᐅᕙᓪᓗᑎᒃ.

3. **ᓇᒧᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔾᔪᑎᓂᑦ ᓱᓇᒃᑯᑖᑦ ᐋᖅᑭᑦᑕᐅᔪᓐᓇᕐᒪᑕ?**

ᐱᓕᕆᐊᑦᓴᒃᑯᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᖅ, ᐱᔪᓐᓇᖅᑐᑦ ᑐᑦᓯᕋᐅᑎᓕᐅᖅᑐᑦ ᐋᖅᑭᑦᓱᐃᔪᓐᓇᕋᔭᖅᑐᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔾᔪᑎᓂᑦ ᓱᓇᒃᑯᑖᑦ ᐊᑐᖅᐸᑦᑕᒥᓄᑦ ᓇᖕᒥᓂᖃᕐᕕᒻᒥᓄᑦ. ᑐᑦᓯᕋᐅᑎᓕᐅᖅᑐᖅ ᐊᑭᓕᑦᓴᓕᐅᕈᑎᖃᕆᐊᓕᒃ ᑮᓇᐅᔭᓕᐅᖅᑎᒧᑦ ᐆᕝᕙᓘᓐᓃᑦ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓄᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓂ.

4. **ᖃᓄᐃᓪᓗᐊᖅᑐᒥᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᓐᓇᖅᑐᓂᑦ ᐋᖅᑭᑦᓱᔪᓐᓇᖅᐳᖓ?**

ᑭᓪᓕᖃᖅᑎᑕᐅᒻᒪᑕ ᓱᓇᑐᐃᓐᓇᐃᑦ ᐋᖅᑭᓱᕐᓯᒪᑦᑎᐊᕆᐊᖃᕐᓂᖏᓐᓂᑦ ᖃᓄᐃᓪᓗᐊᖅᑐᒥᑦ ᐆᒻᒪᖅᑯᑎᒥᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓄᑦ ᐱᔪᓐᓇᕐᒪᖔᑕ ᐊᑦᑐᐃᖏᓪᓗᑎᒃ ᐊᑦᑕᓇᔭᐃᒃᑯᑎᖏᓐᓂᑦ ᐊᒻᒪ ᑕᑎᒋᔭᐅᓂᖏᓐᓂᑦ ᖃᓄᑎᒋ ᑎᒥᖁᑎᐅᔫᑉ ᐱᓕᕆᔾᔪᑎᖏᑦ. ᐊᖏᓂᖓ ᐊᒻᒪ ᓇᒥ ᐃᓂᖃᕐᓂᖓ ᑐᑦᓯᕋᖅᑑᑉ ᓇᖕᒥᓂᖁᑎᖓᑕ ᑭᓪᓕᖃᐅᑎᐅᕙᓐᓂᐊᖅᑐᑦ ᐋᖅᑭᑦᑕᐅᓂᐊᖅᑑᑉ ᐊᖏᓂᖓᓂᑦ ᐱᓕᕆᔾᔪᑎᐅᑉ. ᖃᐅᔨᒋᐊᕐᑯᔪᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑕ ᐱᔨᑦᓯᕋᖅᑎᖏᑦ ᐅᕙᓂ customercare@qec.nu.ca ᐅᕝᕙᓘᓐᓃᑦ 1-866-710-4200 ᖃᓄᑎᒋ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᓐᓇᖅᑐᖃᕐᒪᖔᖅ ᐊᐱᖅᑯᑎᓕᓐᓄᑦ ᐱᓪᓗᐊᑕᖏᓐᓂᑦ ᐊᑐᖅᑕᐅᒋᐊᓕᓐᓂᑦ ᐱᔾᔪᑎᓕᓐᓂᑦ ᑐᓴᕈᒪᔪᓂᑦ. ᓱᓇᑐᐃᓐᓇᐃᑦ ᐋᖅᑭᓱᕐᓯᒪᑦᑎᐊᕆᐊᖃᕐᓂᖏᓐᓂᑦ ᐊᐱᖅᑯᑏᑦ ᑐᕋᖅᑎᑕᐅᕙᓐᓂᐊᖅᑐᑦ ᐊᐱᖅᑯᑎᓂᑦ ᐱᓕᕆᔨᓄᑦ.

ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓄᑦ
Qulliq Energy Corporation
Société d'énergie Qulliq
Qulliq Airuyaktuqtunik Ikumatjutiit

5. **ᓱᓇᐅᒻᒪᑕ ᐃᑲᔫᑎᑦᓴᐃᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ?**

ᐱᖃᓯᐅᔾᔭᐅᕙᓪᓗᑎᒃ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᑦ ᐆᒻᒪᖅᑯᑏᑦ ᐆᒻᒪᖅᑯᑎᖃᐅᑎᐅᕙᑦᑐᓄᑦ, ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑦ ᐱᕙᓪᓕᐊᑎᑦᑎᔪᓐᓇᓕᕋᔭᖅᑐᑦ ᓴᓗᒪᔪᒥᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕐᓂᕐᒥᑦ ᓄᓇᕗᒻᒥ. ᑲᑎᖁᐃᓗᑎᒃ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔾᔪᑎᓂᑦ ᓄᓇᕗᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔾᔪᑎᖏᓐᓄᑦ ᐃᑲᔫᑎᖃᕋᔭᖅᑐᑦ ᒥᑭᓪᓕᒋᐊᖅᑎᑦᑎᓗᑎᒃ ᓄᓇᕗᒻᒥ ᑕᑎᒋᕙᑦᑕᖓᓂᑦ ᑏᓱᑦᒥᑦ ᐅᖁᐊᓗᑦᓴᔭᒥᑦ, ᐱᔪᓐᓇᓕᕐᓗᑎᒃ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑦ ᒥᑭᓪᓕᒋᐊᖅᑎᑦᑎᓂᕐᒥᑦ ᐸᐅᖁᑦ ᑕᒪᐅᖓᑐᐃᓐᓈᐸᑦᑐᓂᑦ ᐊᒻᒪ ᐊᑐᖅᑎᑦᑎᕙᓪᓕᕐᓗᑎᒃ ᐆᒻᒪᖅᑯᑎᓂᑦ ᓇᖕᒥᓂᓕᐊᒥᓂᕐᓂᒃ. ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᖅ ᐱᖃᑕᐅᔪᓂᑦ ᑮᓇᐅᔭᓕᐅᕈᓐᓇᕋᔭᕐᓗᑎᒃ ᐃᑲᔪᕐᓱᐃᓯᓐᓈᕐᓗᑎᒃ ᑲᓇᑕᐅᑉ ᐳᔪᒥᑦ ᐅᓗᕆᐊᓇᖅᑐᒥᑦ ᑕᒪᐅᖓᑐᐃᓐᓈᕋᔭᖅᑐᓂᑦ ᒥᑭᓪᓕᑎᒋᐊᕈᑎᒋᓇᓱᐊᖅᑕᖏᓐᓂᑦ ᐊᒻᒪ ᓄᓇᕗᑦ ᐊᑐᕋᓱᐊᕈᑎᒋᔪᒪᔭᖏᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᒍᑦ ᐃᖕᒥᓂᒃ ᐱᓇᓱᐊᖅᐸᓂᕐᒥᑦ.

6. **ᖃᓄᑎᒋ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑦ ᐊᑭᓕᕐᓱᐃᒐᔭᖅᐸᑦ ᐆᒻᒪᖅᑯᑎᓕᐊᓄᑦ ᐱᔭᐅᔪᓂᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ ᐱᖃᑕᐅᔪᓂᑦ?**

ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑦ ᐊᑭᓕᕐᓱᐃᒐᔭᖅᑐᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ ᐱᖃᑕᐅᔪᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐊᖏᓐᓄᑦ ᐊᑭᓖᕙᓪᓗᑎᒃ ᐊᔾᔨᖏᓐᓂᑦ ᑎᒥᖁᑎᐅᔫᑉ ᑏᓱᑦᒧᑦ ᐅᖁᐊᓗᒻᒧᑦ ᑮᓇᐅᔭᓄᑦ ᐊᑐᖕᖏᑕᒥᓐᓂᒃ. ᒫᓐᓇᓕ, ᐊᓯᖅᑯᕐᕕᖃᖕᖏᑦᑐᑦ ᐊᑭᓕᕆᐊᓖᑦ ᑏᓱᑦᒧᑦ 24.76 ᓴ ᐊᑐᓂ ᑭᓗᐅᐋᑦ–ᐃᑲᕐᕕᒧᑦ ᐊᒻᒪ ᒪᓕᑉᐸᑦᑐᑎᒃ ᑭᖑᕙᖕᒐᕙᑦᑐᓂᑦ ᐊᕐᕌᒍᓂᑦ ᐱᖓᓱᓂᑦ ᐅᖁᐊᓗᒻᒧᑦ ᐊᑭᓕᐅᑎᐅᕙᑦᑐᓂᑦ. ᐊᑭᓕᐅᑎᐅᔪᑦ ᖃᐅᔨᓴᖅᑕᐅᒐᔭᖅᑐᑦ ᐊᒻᒪ ᐋᖅᑭᒋᐊᖅᑕᐅᕙᓪᓗᑎᒃ (ᐊᑐᕆᐊᖃᕈᑎᒃ) ᐊᕐᕌᒍᑕᒫᑦ.

7. **ᖃᓄᑎᒋ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ ᐱᖃᑕᐅᔪᑦ ᐊᑭᓕᕐᓱᖅᑕᐅᕙᓐᓂᐊᖅᐸᑦ ᐆᒻᒪᖅᑯᑎᓕᐊᖏᓐᓄᑦ?**

ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᑦ ᐊᑐᕋᔭᖅᑐᑦ ᐆᑦᑑᑎ ᑲᓇᑕᒥ ᓈᒻᒪᒋᔭᐅᔪᑦ ᐊᑐᖅᑕᐅᒍᑎᒃ ᑮᓇᐅᔭᓂᑦ ᐃᓱᕐᓱᔾᔪᑎᐅᔪᒥᑦ ᐱᐅᓂᖏᓐᓂᑦ ᖃᐅᔨᓴᐅᑎᖃᖅᐸᓪᓗᑎᒃ ᖃᓄᑎᒋ ᐆᒻᒪᖅᑯᑎᓕᐊᕐᓯᒪᒻᒪᖕᒐᑕ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ ᐱᖃᑕᐅᔪᓂᑦ ᐊᒻᒪ ᓂᐅᕐᕈᑎᐅᕙᓪᓗᑎᒃ ᑎᒥᖁᑎᐅᔪᒧᑦ. ᖃᐅᔨᓴᖅᑕᐅᕙᓐᓂᐊᖅᑐᑦ ᐊᒻᒪ ᐊᑭᓕᖅᑕᐅᕙᓪᓗᑎᒃ ᑕᖅᑭᑕᒫᕐᓯᐅᑎᒍᑦ.

8. **ᖃᓄᕐᓕ ᑐᑦᓯᕋᕈᓐᓇᖅᐳᖓ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ?**

ᑐᑦᓯᕋᕈᒪᓂᐊᕈᕕᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ, ᐅᓇ ᐅᐸᖁᔪᖅ www.qec.nu.ca ᓂᐱᑎᒍᒪᒍᕕᐅᒃ ᑐᑦᓯᕋᐅᑎᓕᐅᕈᑎ ᑎᑎᕋᖕᕕᑦᓴᖅ ᐊᒻᒪ ᐊᑐᐊᒐᖏᑦ. ᑕᐃᒃᑯᐊ ᑐᓴᖃᓐᓂᕈᒪᔪᑦ ᒥᑦᓴᓄᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ ᑐᑭᓯᒋᐊᕆᐊᓖᑦ ᖁᓪᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᖁᑎᖏᓐᓂᑦ ᓯᕗᓂᐊᒍᑦ ᓂᐅᕕᓚᐅᖏᓂᕐᒥᓂ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕆᔾᔪᑎᓂᑦ.

ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᖃᑦᑎᓄᑦ ᖃᐅᔨᓴᐅᑎᓕᕆᓂᖅ ᐱᓕᕆᐊᑦᓴᑎᒍᑦ ᓇᔪᒐᖃᖅᑎᐅᔪᓂᑦ ᐱᔨᑦᓯᕋᖅᑕᓂᑦ ᐊᒻᒪ ᐊᑕᐅᓯᕐᒥᑦ ᓄᓇᓕᓐᓂ ᐊᑭᓕᑦᓴᖃᐅᑎᓕᒻᒥᑦ ᐊᑐᓂ ᓄᓇᓕᒻᒥᑦ ᓇᖏᓂᖅ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᓐᓇᑎᑦᑎᒻᒪᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᓂᑦ ᐱᕙᓪᓗᓂ ᐊᒻᒪ ᑲᑎᑕᐅᕙᓪᓗᑎᒃ ᑎᒥᕐᑯᑎᐅᔫᑉ ᐆᒻᒪᖅᑯᑎᖃᐅᑎᖏᓐᓄᑦ. ᑐᑭᓯᒃᑲᓐᓂᕈᒪᔪᑦ ᐱᔾᔪᑎᒋᓪᓗᒍ ᖃᑦᑎᓄᑦ ᖃᐅᔨᓴᐅᑎᓕᕆᓂᖅ ᐱᓕᕆᐊᑦᓴᖅ ᐅᓇ ᐅᐸᕐᑯᔪᖅ: www.qec.nu.ca.

ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ ᓴᓇᕙᓪᓕᐊᒻᒥᔪᑦ ᐊᖏᓂᕐᓴᒥᑦ ᐃᖏᓂᒃ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᒥᑦ ᓴᓇᔭᐅᓯᒪᔪᒥᑦ ᓄᓇᓕᓐᓂ ᓴᓇᔭᐅᔪᓐᓇᖅᑯᓪᓗᒋᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᐃᑦ ᐊᒻᒪ ᓴᓇᔭᐅᕙᓪᓕᐊᓗᑎᒃ ᓄᓇᓕᕐᒥᐅᑕᒧᑦ ᓇᖏᓂᕆᔭᐅᒐᔭᕐᓗᑎᒃ, ᐃᓄᖕᓂᑦ ᐱᖃᑕᐅᑎᑦᑎᓗᑎᒃ ᐊᒻᒪ ᑮᓇᐅᔭᓕᐅᕋᓱᐊᕈᑎᓕᕆᓂᒃᑯᑦ ᐱᕙᓪᓕᐊᑎᑦᓯᔾᔪᑎᐅᔪᒪᓪᓗᑎᒃ.

10. **ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᐊᑐᐃᓐᓇᐅᑎᑦᑎᕙᑦ ᐃᑲᔫᑎᑦᓴᓂᑦ ᐊᑭᓕᐅᑎᐅᕙᑦᑐᓄᑦ ᑕᐃᒃᑯᓄᖓ ᐱᖃᑕᐅᔪᓂᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᑦ?**

ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᐃᑲᔫᑎᑦᓴᓂᑦ ᐱᓕᕆᐊᑦᓴᖃᖕᖏᑦᑐᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒧᖓᔪᓂᑦ. ᐃᑲᔫᑎᑦᓴᐅᒐᔭᖅᑐᑦ ᐊᑐᐃᓐᓇᐅᔪᑦ ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᓐᓂᑦ ᐃᓚᒋᐊᕈᑎᐅᒐᔭᕐᒪᑕ ᖃᑯᕙᒋᐊᕈᑎᓄᑦ ᐱᔨᑦᓯᕋᖅᑕᐅᔪᓄᑦ ᐊᑭᓕᖅᑕᐅᕙᑦᑐᓂᑦ ᓄᓇᕗᒻᒥᐅᑕᓂᑦ. ᑕᐃᒃᑯᐊ ᑐᓴᕈᒪᔪᑦ ᑮᓇᐅᔭᓕᐅᖅᑎᓂᑦ ᐊᒻᒪ ᐃᓄᒋᐊᓄᑦ ᐱᓕᕆᕝᕕᓐᓂᑦ ᐆᒻᒪᖅᑯᑎᖃᖅᑎᑦᑎᓂᕐᒥᑦ ᐱᓕᕆᐊᑦᓴᒥᑦ ᐊᔭᐅᖅᑐᖅᑕᐅᕗᑦ ᖃᐅᔨᓴᕐᑯᔭᐅᓗᑎᒃ ᓯᓚᑖᓂᑦ ᑮᓇᐅᔭᑎᒍᑦ ᐱᒋᐊᖅᑎᑕᐅᓯᒪᔪᓂᑦ.

11. **ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᐊᑐᕐᑯᔭᐅᔪᓂᑦ ᐅᖃᐅᓯᖃᕈᓐᓇᖅᐸᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᖅᓴᓂᑦ ᓱᓇᒃᑯᑖᕐᑖᕐᕕᖅᓴᓂᑦ?**

ᖃᑦᓕᒃᑯᑦ ᐆᒻᒪᖅᑯᑎᓕᕆᔨᒃᑯᑦ ᑎᒥᕐᑯᑎᖏᑦ ᐊᑐᕐᑯᔭᐅᔪᓂᑦ ᐅᖃᐅᓯᖃᕈᓐᓇᖏᑦᑐᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᖅᓴᓂᑦ ᓱᓇᒃᑯᑖᕐᑖᕐᕕᖅᓴᓂᑦ. ᐃᓱᒪᕐᓯᖅᑐᑦ ᐱᔨᑦᓯᕋᖅᑕᐅᕙᑦᑐᑦ ᖃᐅᔨᓴᕈᒪᓐᓂᕈᑎᒃ ᓇᓖᕋᕈᑎᖅᓴᖏᓐᓂᑦ ᓄᑕᐅᓕᒋᐊᕈᓐᓇᖅᑐᓂᑦ ᐆᒻᒪᖅᑯᑎᓕᐅᕈᑎᖅᓴᐃᑦ ᐋᖅᑭᑦᑕᐅᒋᐊᓕᓐᓂᑦ ᓇᓗᓇᐃᕐᓯᒪᒍᒪᒍᑎᒃ ᐱᓕᕆᔾᔪᑎᖓᑦ ᒪᓕᒃᑲᓗᐊᕐᒪᖓᑕ ᐊᑐᖅᑕᐅᒋᐊᓕᓐᓂᑦ ᐊᑐᐊᒐᕐᓂᑦ ᐊᒻᒪ ᐱᔾᔪᓯᐅᔪᓂᑦ.

12. **ᓇᑭᓕᓕ ᑐᑭᓯᒋᐊᒃᑲᓐᓂᕈᓐᓇᖅᐳᖓ?**

ᑐᑭᓯᒋᐊᒃᑲᓐᓂᕐᕕᖅᓴᖅ ᐱᓕᕆᐊᑦᓴᓕᕆᔨᓂᑦ, ᖃᐅᔨᒋᐊᕐᑯᔪᑦ ᐱᔨᑦᓯᕋᖅᑎᕗᑦ ᐅᕗᖓ 1-866-710-4200 ᐅᕙᓘᓐᓃᑦ ᐅᕗᖓ customercare@qec.nu.ca. ᑐᑭᓯᒋᐊᒃᑲᓐᓂᕈᓐᓇᕐᒥᔪᓯ ᖃᕋᑕᐅᔭᒃᑯᑦ ᐅᕗᖓ www.qec.nu.ca.