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Qulliq Energy Corporation
Société d'énergie Qulliq
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Public Service Announcement

Telephone scam targeting QEC customers

Start Date: November 10, 2016

End Date: November 24, 2016

Nunavut

60sec

Qulliq Energy Corporation (QEC) is warning Nunavummiut of a telephone scam that has targeted QEC customers. Callers claiming to be QEC representatives are demanding immediate payment from customers to avoid disconnection of their electricity supply.

If an account is overdue, QEC representatives will attempt to reach its customers by telephone and will follow-up with a written notice. Should customers receive a suspicious call, please hang up and contact QEC's Customer Care division at 1-866-710-4200. A representative will confirm whether the phone call is valid or not.

QEC would like to remind its customers that the corporation does not perform immediate disconnection if an account is overdue. QEC works with its customers on a repayment plan for overdue accounts to avoid disconnection.

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