





## Frequently Asked Questions Net Metering Program

### **If I own more than one residence, can I install a renewable energy generator on each residence?**

Net metering customers can install a renewable energy generator on any residence provided that each residence has its own residential account. Separate applications to the program are required for each residence.

### **What types of systems are compatible with the Net Metering Program?**

Installed renewable generation systems have to be inverter-based micro generators, such as wind turbines and photovoltaic arrays or solar panels, and must be no greater than 10 kilowatts in capacity. However, QEC will consider other renewable generation systems on a case by case basis.

### **Why is there a maximum capacity of 10 kW?**

QEC has put a maximum capacity of 10 kW as a safety measure to ensure safe and reliable power is supplied to each Nunavut community.

### **How much money can net metering customers expect to save?**

It is the responsibility of the customer to determine potential savings when researching options. QEC recommends that each customer reviews their annual energy consumption to identify which renewable energy generation system should be selected.

Due to vast differences between renewable generation systems and individual customer demand, it is too difficult for QEC to predict how much a net metering customer would expect to save.

### **Will QEC pay for the installation of a renewable energy system?**

QEC will not pay for the installation of a renewable generation system for net metering customers. Customers will be responsible for buying, installing, repairing and upgrading their renewable generation systems.

### **Can QEC recommend any renewable generation equipment suppliers?**

QEC cannot endorse renewable generation system suppliers. It is up to customers to research their options for renewable generation installation to ensure that their system equipment meets all applicable codes and standards.



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Société d'énergie Qulliq  
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### **Can I use my own power during an outage?**

Renewable generation systems can be configured to provide power during an outage, however, this requires special equipment. Customers interested in net metering who would like this functionality included in their system should consult with their qualified installer during the design process.

### **Will net metering customers require a bi-directional meter or dual meters?**

QEC will install a bi-directional meter to measure the consumption and generation of power for net metering customers. This will make it easier for existing customers to upgrade to net metering.

### **How many customers are permitted to join the Net Metering Program?**

The number of customers permitted to join the Net Metering Program is based on peak energy requirements of a community. No new applications will be approved once the defined energy limit has been reached. QEC will evaluate this limit on an ongoing basis.

### **Is there a fee to apply for the Net Metering Program?**

There is no fee to apply for the Net Metering Program.

### **Is QEC offering any subsidies for those customers who join the Net Metering Program?**

QEC does not have a subsidy program for net metering customers. Any subsidy provided by QEC would contribute to the energy rates Nunavummiut pay for electricity.

### **Where can I find more information on the Net Metering Program?**

For more information on QEC's Net Metering Program, please call Customer Care at 1-866-710-4200 or visit [www.qec.nu.ca](http://www.qec.nu.ca).